



We're here to help AIM claims guidance

Incidents and accidents occur. That's why you have cover with us.

Not every incident will become a claim, but if it does, we want to be able to support you as a Member and defend a claim where possible. That's why it is very important that you advise us of all incidents or accidents as soon as possible so we can work with you to obtain all the necessary information and evidence.

Our Claims Team can be notified using their dedicated email address:

claims@activitiesindustrymutual.co.uk

We will work with you to be able to provide the best possible defence and protect your business, brand and reputation.

We are here to help you every step of the way.

Your claims team



Emma Jones

Claim Handler

emma.jones@thomasmiller.com



Ben Lambert

Claim Handler

ben.lambert@thomasmiller.com



Nic Warmink

Head of Claims

nic.warmink@thomasmiller.com

If you need to speak to our experienced claims handlers, you can call us on

01892 888423

and select the Claims Option.

3-Step Guide for Reporting Incidents:

- ① **Report the incident**
Email or call the Claims Team.
- ② **Provide supporting evidence**
Photos, witness statements, incident reports.
- ③ **Stay in touch**
AIM will guide you through the process.



Need to notify us? Scan here